

Are your technology costs too high?

Are you spending too much time on IT instead of your business?

Would you like to reduce costs and increase the efficiency of your networks?

We can help. NetGain delivers IT Management Services designed to make your life easier. Outsourcing management of your IT provides many advantages including predictable budgeted costs, access to world-class experts, use of state-of-the-art technology at a fraction of the cost, reduced downtime and increased productivity, and freed up staff resources.



Imagine being able to focus on your business rather than struggling to keep your technology working and your people productive. At NetGain, we believe Information Technology should make your business more efficient, not give you something else to worry about. It's our mission.

We're Working...Even When You're Not

NetGain Managed Services are on the job 24/7—every hour of every day, night and weekend. Using state-of-the-art remote monitoring and diagnostic tools from the leading providers to survey your servers, workstations and mobile devices NetGain responds in rapid fashion to reduce network downtime and ensure optimal performance. Should a technical situation arise, we're there to resolve it. No more worries about what to do if an employee is home sick, on vacation, or handling another fire inside the organization because NetGain Managed IT Services has you covered.

Cost Control

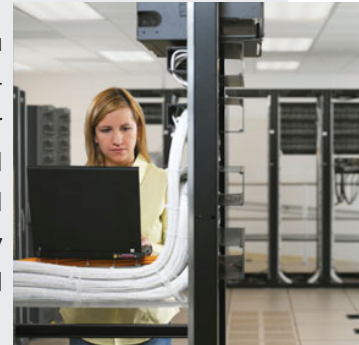
Most organizations need to keep a vigilant eye on budgets and cash flow. This can be especially challenging when it comes to unanticipated IT costs caused by unexpected emergencies such as network crashes, firewall breaches or viral attacks. NetGain's fixed rate approach gives you simple monthly billing that affords predictable cash flow—and no surprises.

An Impressive Suite of Services

Being entrusted to manage your IT needs is a responsibility that we take seriously. That's why we offer an impressive suite of services to ensure that every aspect of your technology is covered. Our Managed Services solution includes:

- **System audit** of all your hardware and software
- **Remote support** via online tools
- **On-site support** when and where you need it
- **Patch management** of all updates, drivers and patches
- **System monitoring** of all activities across your IT enterprise
- **Software deployment** across the network
- **Network policy enforcement** to ensure employees have access only to approved applications and documents
- **Data protection** to avoid data loss when a hard drive fails
- **E-mail protection** to thwart viral attacks and Spam before they happen

Our Help Desk Support gives you fast access to resources and expedited responsiveness to your needs. In addition, you are assured maximum security via encrypted communication so your company information and mission critical data is completely secure.



Optimized for Your Success

We invite you to take advantage of our Managed Services. The best way to determine if NetGain Managed Services are right for your organization is to take advantage of our IT Optimizer offering. This complementary two-hour consulting service allows us to review your technology, analyze your needs and make an unbiased recommendation on how best to proceed. IT Optimizer is free to organizations with 10 or more users in a network environment.

If you'd like to access world-class experts, reduce system downtime and increase productivity, experience predictable budgeted costs, use of state-of-the-art technology at a fraction of the cost, and free up valuable staff resources, please give us a call.